

Investec Bank plc
Availability statistics October to December 2021

	Online Banking				Dedicated Interface					
	Date	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	PISP response (milliseconds)	AISP response (milliseconds)	CBP/II response (milliseconds)	Error response rate (%)
1	01/10/2021	100.00%	0.00%	2552	100%	0%	N/A	395	N/A	0%
2	02/10/2021	100.00%	0.00%	2124	100%	0%	N/A	385	N/A	0%
3	03/10/2021	100.00%	0.00%	1957	100%	0%	N/A	333	N/A	0%
4	04/10/2021	100.00%	0.00%	2307	100%	0%	N/A	431	N/A	0%
5	05/10/2021	100.00%	0.00%	2445	100%	0%	N/A	430	N/A	0%
6	06/10/2021	100.00%	0.00%	2402	100%	0%	N/A	475	N/A	0%
7	07/10/2021	100.00%	0.00%	2354	100%	0%	N/A	373	N/A	0%
8	08/10/2021	100.00%	0.00%	2330	100%	0%	N/A	405	N/A	0%
9	09/10/2021	100.00%	0.00%	2079	100%	0%	N/A	396	N/A	0%
10	10/10/2021	100.00%	0.00%	2143	100%	0%	N/A	396	N/A	0%
11	11/10/2021	100.00%	0.00%	2299	100%	0%	N/A	414	N/A	0%
12	12/10/2021	100.00%	0.00%	2274	100%	0%	2653	403	N/A	0%
13	13/10/2021	100.00%	0.00%	2265	100%	0%	N/A	381	N/A	0%
14	14/10/2021	100.00%	0.00%	2329	100%	0%	N/A	473	N/A	0%
15	15/10/2021	100.00%	0.00%	2300	100%	0%	N/A	496	N/A	0%
16	16/10/2021	100.00%	0.00%	2068	100%	0%	N/A	400	N/A	0%
17	17/10/2021	100.00%	0.00%	2343	100%	0%	N/A	421	N/A	0%
18	18/10/2021	100.00%	0.00%	2365	100%	0%	N/A	437	N/A	0%
19	19/10/2021	100.00%	0.00%	2478	100%	0%	N/A	347	N/A	0%
20	20/10/2021	100.00%	0.00%	3555	100%	0%	N/A	484	N/A	0%
21	21/10/2021	100.00%	0.00%	4018	100%	0%	N/A	521	N/A	0%
22	22/10/2021	100.00%	0.00%	3347	100%	0%	N/A	506	N/A	0%
23	23/10/2021	100.00%	0.00%	4025	100%	0%	N/A	534	N/A	0%
24	24/10/2021	100.00%	0.00%	3913	100%	0%	N/A	888	N/A	0%
25	25/10/2021	100.00%	0.00%	3869	100%	0%	N/A	554	N/A	0%
26	26/10/2021	100.00%	0.00%	2434	100%	0%	N/A	563	N/A	0%
27	27/10/2021	100.00%	0.00%	2436	100%	0%	N/A	380	N/A	0%
28	28/10/2021	100.00%	0.00%	2469	100%	0%	N/A	363	N/A	0%
29	29/10/2021	100.00%	0.00%	3406	100%	0%	N/A	405	N/A	0%
30	30/10/2021	100.00%	0.00%	2269	100%	0%	N/A	363	N/A	0%
31	31/10/2021	100.00%	0.00%	2374	100%	0%	N/A	424	N/A	0%
32	01/11/2021	100.00%	0.00%	2466	100%	0%	N/A	390	N/A	0%
33	02/11/2021	100.00%	0.00%	2518	100%	0%	N/A	432	N/A	0%
34	03/11/2021	100.00%	0.00%	2504	100%	0%	N/A	435	N/A	0%
35	04/11/2021	100.00%	0.00%	2344	100%	0%	N/A	395	N/A	0%
36	05/11/2021	100.00%	0.00%	2476	100%	0%	N/A	441	N/A	0%
37	06/11/2021	100.00%	0.00%	2293	100%	0%	N/A	363	N/A	0%
38	07/11/2021	100.00%	0.00%	2617	100%	0%	N/A	384	N/A	0%
39	08/11/2021	100.00%	0.00%	2473	100%	0%	N/A	380	N/A	0%
40	09/11/2021	100.00%	0.00%	2502	100%	0%	N/A	428	N/A	0%
41	10/11/2021	100.00%	0.00%	2524	100%	0%	N/A	451	N/A	0%
42	11/11/2021	100.00%	0.00%	2602	100%	0%	N/A	460	N/A	0%
43	12/11/2021	100.00%	0.00%	2574	100%	0%	N/A	419	N/A	0%
44	13/11/2021	100.00%	0.00%	2436	100%	0%	N/A	406	N/A	0%
45	14/11/2021	100.00%	0.00%	2556	100%	0%	N/A	334	N/A	0%
46	15/11/2021	100.00%	0.00%	2399	98.70%	1.30%	N/A	405	N/A	1.16%
47	16/11/2021	100.00%	0.00%	2554	100%	0%	N/A	384	N/A	0%
48	17/11/2021	100.00%	0.00%	2677	100%	0%	N/A	445	N/A	0%
49	18/11/2021	100.00%	0.00%	2499	100%	0%	N/A	441	N/A	0%
50	19/11/2021	100.00%	0.00%	2537	100%	0%	N/A	472	N/A	0%
51	20/11/2021	100.00%	0.00%	2254	100%	0%	N/A	577	N/A	1.45%
52	21/11/2021	100.00%	0.00%	2414	100%	0%	N/A	414	N/A	0%
53	22/11/2021	100.00%	0.00%	2537	100%	0%	N/A	371	N/A	0%
54	23/11/2021	99.31%	0.69%	2591	100%	0%	N/A	434	N/A	0%

55	24/11/2021	100.00%	0.00%	2510	100%	0%	N/A	415	N/A	0%
56	25/11/2021	100.00%	0.00%	2541	100%	0%	N/A	436	N/A	0%
57	26/11/2021	100.00%	0.00%	2412	100%	0%	N/A	438	N/A	0%
58	27/11/2021	100.00%	0.00%	2290	100%	0%	N/A	341	N/A	0%
59	28/11/2021	100.00%	0.00%	2456	100%	0%	N/A	374	N/A	0%
60	29/11/2021	100.00%	0.00%	2510	100%	0%	N/A	389	N/A	0%
61	30/11/2021	100.00%	0.00%	2446	100%	0%	N/A	359	N/A	0%
62	01/12/2021	100.00%	0.00%	2688	100%	0%	N/A	434	N/A	0%
63	02/12/2021	100.00%	0.00%	2576	100%	0%	N/A	469	N/A	0%
64	03/12/2021	100.00%	0.00%	2485	100%	0%	N/A	438	N/A	0%
65	04/12/2021	100.00%	0.00%	2361	100%	0%	N/A	394	N/A	0%
66	05/12/2021	100.00%	0.00%	2439	100%	0%	N/A	425	N/A	0%
67	06/12/2021	100.00%	0.00%	2596	100%	0%	N/A	399	N/A	0%
68	07/12/2021	100.00%	0.00%	2525	100%	0%	N/A	404	N/A	0%
69	08/12/2021	100.00%	0.00%	2499	100%	0%	N/A	401	N/A	0%
70	09/12/2021	100.00%	0.00%	2608	100%	0%	N/A	407	N/A	3.70%
71	10/12/2021	100.00%	0.00%	2577	100%	0%	N/A	389	N/A	0%
72	11/12/2021	100.00%	0.00%	2292	100%	0%	N/A	373	N/A	0%
73	12/12/2021	100.00%	0.00%	2436	100%	0%	N/A	367	N/A	0%
74	13/12/2021	97.92%	2.08%	2715	100%	0%	N/A	410	N/A	0%
75	14/12/2021	100.00%	0.00%	2697	100%	0%	N/A	428	N/A	0%
76	15/12/2021	100.00%	0.00%	2608	100%	0%	N/A	400	N/A	0%
77	16/12/2021	97.98%	2.02%	2409	100%	0%	N/A	272	N/A	0%
78	17/12/2021	100.00%	0.00%	2677	100%	0%	N/A	307	N/A	0%
79	18/12/2021	100.00%	0.00%	2289	100%	0%	N/A	312	N/A	0%
80	19/12/2021	100.00%	0.00%	2470	100%	0%	N/A	298	N/A	0%
81	20/12/2021	100.00%	0.00%	2487	100%	0%	N/A	343	N/A	0%
82	21/12/2021	100.00%	0.00%	2512	100%	0%	N/A	365	N/A	0%
83	22/12/2021	100.00%	0.00%	2336	100%	0%	N/A	364	N/A	0%
84	23/12/2021	100.00%	0.00%	2392	100%	0%	N/A	456	N/A	0%
85	24/12/2021	100.00%	0.00%	2632	100%	0%	N/A	396	N/A	0%
86	25/12/2021	100.00%	0.00%	2607	100%	0%	N/A	434	N/A	0%
87	26/12/2021	100.00%	0.00%	2484	100%	0%	N/A	457	N/A	0%
88	27/12/2021	100.00%	0.00%	2307	100%	0%	N/A	404	N/A	0%
89	28/12/2021	100.00%	0.00%	2352	100%	0%	N/A	396	N/A	0%
90	29/12/2021	100.00%	0.00%	2384	100%	0%	N/A	471	N/A	0%
91	30/12/2021	100.00%	0.00%	2584	100%	0%	N/A	452	N/A	0%
92	31/12/2021	100.00%	0.00%	2483	100%	0%	N/A	446	N/A	0%