

Investec Bank plc  
Availability statistics July to September 2021

	Online Banking				Dedicated Interface					
	Date	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	PISP response (milliseconds)	AISP response (milliseconds)	CBP/II response (milliseconds)	Error response rate (%)
1	01/07/2021	100.00%	0.00%	2212	100%	0%	N/A	455	N/A	0%
2	02/07/2021	100.00%	0.00%	2165	100%	0%	N/A	469	N/A	0%
3	03/07/2021	100.00%	0.00%	2089	100%	0%	N/A	400	N/A	0%
4	04/07/2021	100.00%	0.00%	2166	100%	0%	N/A	519	N/A	0%
5	05/07/2021	100.00%	0.00%	2201	100%	0%	N/A	380	N/A	0%
6	06/07/2021	100.00%	0.00%	2209	100%	0%	N/A	446	N/A	0%
7	07/07/2021	100.00%	0.00%	2153	100%	0%	N/A	432	N/A	0%
8	08/07/2021	100.00%	0.00%	2147	100%	0%	N/A	443	N/A	0%
9	09/07/2021	100.00%	0.00%	2324	100%	0%	N/A	475	N/A	0%
10	10/07/2021	100.00%	0.00%	1981	100%	0%	N/A	403	N/A	0%
11	11/07/2021	100.00%	0.00%	2042	100%	0%	N/A	310	N/A	0%
12	12/07/2021	100.00%	0.00%	2169	100%	0%	N/A	382	N/A	0%
13	13/07/2021	100.00%	0.00%	2259	100%	0%	N/A	391	N/A	0%
14	14/07/2021	100.00%	0.00%	2251	100%	0%	N/A	641	N/A	0%
15	15/07/2021	100.00%	0.00%	2262	91.29%	8.71%	N/A	1582	N/A	14.29%
16	16/07/2021	100.00%	0.00%	2334	68.73%	31.27%	N/A	2000	N/A	18.37%
17	17/07/2021	100.00%	0.00%	2100	100%	0%	N/A	360	N/A	0%
18	18/07/2021	100.00%	0.00%	2292	100%	0%	N/A	379	N/A	0%
19	19/07/2021	100.00%	0.00%	2559	100%	0%	N/A	328	N/A	0%
20	20/07/2021	100.00%	0.00%	2715	100%	0%	N/A	318	N/A	0%
21	21/07/2021	100.00%	0.00%	2169	100%	0%	N/A	338	N/A	0%
22	22/07/2021	100.00%	0.00%	2219	100%	0%	N/A	470	N/A	0%
23	23/07/2021	100.00%	0.00%	2091	100%	0%	N/A	418	N/A	0%
24	24/07/2021	100.00%	0.00%	2021	100%	0%	N/A	352	N/A	0%
25	25/07/2021	100.00%	0.00%	1942	100%	0%	N/A	424	N/A	0%
26	26/07/2021	100.00%	0.00%	2241	100%	0%	N/A	359	N/A	0%
27	27/07/2021	100.00%	0.00%	2249	100%	0%	N/A	370	N/A	0%
28	28/07/2021	100.00%	0.00%	2178	100%	0%	N/A	350	N/A	0%
29	29/07/2021	100.00%	0.00%	2270	100%	0%	N/A	396	N/A	0%
30	30/07/2021	100.00%	0.00%	2257	100%	0%	N/A	343	N/A	0%
31	31/07/2021	100.00%	0.00%	2050	100%	0%	N/A	360	N/A	0%
32	01/08/2021	100.00%	0.00%	1969	100%	0%	N/A	406	N/A	0%
33	02/08/2021	100.00%	0.00%	2121	100%	0%	N/A	380	N/A	0%
34	03/08/2021	100.00%	0.00%	2035	100%	0%	N/A	330	N/A	0%
35	04/08/2021	100.00%	0.00%	2042	100%	0%	N/A	428	N/A	0%
36	05/08/2021	100.00%	0.00%	2206	100%	0%	N/A	453	N/A	0%
37	06/08/2021	100.00%	0.00%	2170	100%	0%	N/A	452	N/A	0%
38	07/08/2021	100.00%	0.00%	1993	100%	0%	N/A	359	N/A	0%
39	08/08/2021	100.00%	0.00%	1890	100%	0%	N/A	317	N/A	0%
40	09/08/2021	100.00%	0.00%	2138	100%	0%	N/A	568	N/A	1.37%
41	10/08/2021	100.00%	0.00%	2269	100%	0%	N/A	405	N/A	0%
42	11/08/2021	100.00%	0.00%	2206	100%	0%	N/A	500	N/A	0%
43	12/08/2021	100.00%	0.00%	2143	100%	0%	N/A	463	N/A	0%
44	13/08/2021	100.00%	0.00%	2178	100%	0%	N/A	442	N/A	0%
45	14/08/2021	100.00%	0.00%	2169	100%	0%	N/A	421	N/A	0%
46	15/08/2021	100.00%	0.00%	2059	100%	0%	N/A	432	N/A	0%
47	16/08/2021	100.00%	0.00%	2413	100%	0%	N/A	453	N/A	0%
48	17/08/2021	100.00%	0.00%	2408	100%	0%	N/A	421	N/A	0%
49	18/08/2021	100.00%	0.00%	2463	100%	0%	N/A	483	N/A	0%
50	19/08/2021	100.00%	0.00%	2301	100%	0%	N/A	408	N/A	0%
51	20/08/2021	100.00%	0.00%	2399	100%	0%	N/A	373	N/A	0%
52	21/08/2021	100.00%	0.00%	2146	100%	0%	N/A	481	N/A	0%
53	22/08/2021	100.00%	0.00%	2030	100%	0%	N/A	365	N/A	0%
54	23/08/2021	100.00%	0.00%	2280	100%	0%	N/A	350	N/A	0%

55	24/08/2021	100.00%	0.00%	2344	100%	0%	N/A	385	N/A	0%
56	25/08/2021	100.00%	0.00%	2324	100%	0%	N/A	382	N/A	0%
57	26/08/2021	100.00%	0.00%	2220	100%	0%	N/A	377	N/A	0%
58	27/08/2021	100.00%	0.00%	2475	100%	0%	N/A	501	N/A	1.02%
59	28/08/2021	100.00%	0.00%	2108	100%	0%	N/A	333	N/A	0%
60	29/08/2021	100.00%	0.00%	2208	100%	0%	N/A	385	N/A	0%
61	30/08/2021	100.00%	0.00%	2264	100%	0%	N/A	344	N/A	0%
62	31/08/2021	100.00%	0.00%	2348	100%	0%	N/A	367	N/A	0%
63	01/09/2021	100.00%	0.00%	2388	100%	0%	N/A	382	N/A	0%
64	02/09/2021	100.00%	0.00%	2341	100%	0%	N/A	329	N/A	0%
65	03/09/2021	100.00%	0.00%	2351	100%	0%	N/A	479	N/A	0.87%
66	04/09/2021	100.00%	0.00%	2129	100%	0%	N/A	312	N/A	0%
67	05/09/2021	100.00%	0.00%	2070	100%	0%	N/A	388	N/A	0%
68	06/09/2021	100.00%	0.00%	2352	100%	0%	N/A	347	N/A	0%
69	07/09/2021	100.00%	0.00%	2330	100%	0%	N/A	316	N/A	0%
70	08/09/2021	100.00%	0.00%	2190	100%	0%	N/A	360	N/A	0%
71	09/09/2021	100.00%	0.00%	2266	100%	0%	N/A	350	N/A	0%
72	10/09/2021	100.00%	0.00%	2220	100%	0%	N/A	322	N/A	0%
73	11/09/2021	100.00%	0.00%	2086	100%	0%	N/A	328	N/A	0%
74	12/09/2021	100.00%	0.00%	2043	100%	0%	N/A	357	N/A	0%
75	13/09/2021	100.00%	0.00%	2232	100%	0%	N/A	387	N/A	0%
76	14/09/2021	100.00%	0.00%	2405	100%	0%	N/A	400	N/A	0%
77	15/09/2021	100.00%	0.00%	2333	100%	0%	N/A	388	N/A	0%
78	16/09/2021	100.00%	0.00%	2263	100%	0%	N/A	395	N/A	0%
79	17/09/2021	100.00%	0.00%	2401	100%	0%	N/A	359	N/A	0%
80	18/09/2021	100.00%	0.00%	2140	100%	0%	N/A	313	N/A	0%
81	19/09/2021	100.00%	0.00%	2082	100%	0%	N/A	379	N/A	0%
82	20/09/2021	100.00%	0.00%	2430	100%	0%	N/A	327	N/A	0%
83	21/09/2021	100.00%	0.00%	2362	100%	0%	N/A	324	N/A	0%
84	22/09/2021	100.00%	0.00%	2235	100%	0%	N/A	359	N/A	0%
85	23/09/2021	100.00%	0.00%	2332	100%	0%	N/A	352	N/A	0%
86	24/09/2021	100.00%	0.00%	2227	100%	0%	N/A	615	N/A	1.69%
87	25/09/2021	100.00%	0.00%	2037	100%	0%	N/A	347	N/A	0%
88	26/09/2021	100.00%	0.00%	2266	100%	0%	N/A	368	N/A	0%
89	27/09/2021	100.00%	0.00%	2349	100%	0%	N/A	376	N/A	0%
90	28/09/2021	100.00%	0.00%	2370	100%	0%	N/A	466	N/A	0%
91	29/09/2021	100.00%	0.00%	2305	100%	0%	N/A	383	N/A	0%
92	30/09/2021	100.00%	0.00%	2333	100%	0%	N/A	402	N/A	0%