

Investec Bank plc  
Availability statistics April to June 2021

	Online Banking			Dedicated Interface				
	Date	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	AISP response (milliseconds)	Error response rate (%)
1	01/04/2021	100.00%	0.00%	1977	100%	0%	398	0%
2	02/04/2021	100.00%	0.00%	1878	100%	0%	390	0%
3	03/04/2021	100.00%	0.00%	1834	100%	0%	396	0%
4	04/04/2021	100.00%	0.00%	1974	100%	0%	463	0%
5	05/04/2021	100.00%	0.00%	1830	100%	0%	379	0%
6	06/04/2021	95.83%	4.17%	2064	100%	0%	431	0%
7	07/04/2021	79.17%	20.83%	1982	100%	0%	445	0%
8	08/04/2021	100.00%	0.00%	2083	100%	0%	448	0%
9	09/04/2021	100.00%	0.00%	2074	100%	0%	453	0%
10	10/04/2021	100.00%	0.00%	2053	100%	0%	407	0%
11	11/04/2021	100.00%	0.00%	1900	100%	0%	610	0%
12	12/04/2021	100.00%	0.00%	2053	100%	0%	429	0%
13	13/04/2021	100.00%	0.00%	2061	100%	0%	367	0%
14	14/04/2021	100.00%	0.00%	2032	100%	0%	462	0%
15	15/04/2021	100.00%	0.00%	2150	100%	0%	405	0%
16	16/04/2021	100.00%	0.00%	2174	100%	0%	397	0%
17	17/04/2021	100.00%	0.00%	1961	100%	0%	378	0%
18	18/04/2021	100.00%	0.00%	2037	100%	0%	473	0%
19	19/04/2021	100.00%	0.00%	2047	100%	0%	393	0%
20	20/04/2021	100.00%	0.00%	2132	100%	0%	402	0%
21	21/04/2021	100.00%	0.00%	2090	100%	0%	408	0%
22	22/04/2021	100.00%	0.00%	2271	100%	0%	426	0%
23	23/04/2021	91.67%	8.33%	2325	100%	0%	416	0%
24	24/04/2021	100.00%	0.00%	2070	99.74%	0.26%	462	0.48%
25	25/04/2021	100.00%	0.00%	2098	100%	0%	407	0%
26	26/04/2021	100.00%	0.00%	2187	100%	0%	410	0%
27	27/04/2021	100.00%	0.00%	2102	100%	0%	437	0%
28	28/04/2021	100.00%	0.00%	2243	100%	0%	393	0%
29	29/04/2021	100.00%	0.00%	2421	100%	0%	429	0%
30	30/04/2021	100.00%	0.00%	2418	100%	0%	450	0%
31	01/05/2021	100.00%	0.00%	2290	100%	0%	433	0%
32	02/05/2021	100.00%	0.00%	2067	100%	0%	391	0%
33	03/05/2021	100.00%	0.00%	2026	100%	0%	415	0%
34	04/05/2021	100.00%	0.00%	2268	100%	0%	436	0%
35	05/05/2021	100.00%	0.00%	2322	100%	0%	420	0%
36	06/05/2021	100.00%	0.00%	2174	100%	0%	429	0%
37	07/05/2021	100.00%	0.00%	2168	100%	0%	440	0%
38	08/05/2021	100.00%	0.00%	2092	100%	0%	434	0%
39	09/05/2021	100.00%	0.00%	1985	100%	0%	436	0%
40	10/05/2021	100.00%	0.00%	2095	100%	0%	0	0%
41	11/05/2021	100.00%	0.00%	2173	100%	0%	0	0%
42	12/05/2021	100.00%	0.00%	2082	100%	0%	0	0%
43	13/05/2021	100.00%	0.00%	2132	100%	0%	0	0%
44	14/05/2021	100.00%	0.00%	2134	100%	0%	436	0%
45	15/05/2021	100.00%	0.00%	2038	100%	0%	433	0%
46	16/05/2021	100.00%	0.00%	1921	100%	0%	445	0%
47	17/05/2021	100.00%	0.00%	2050	100%	0%	416	0%
48	18/05/2021	100.00%	0.00%	2192	100%	0%	410	0%
49	19/05/2021	100.00%	0.00%	2061	100%	0%	436	0%
50	20/05/2021	100.00%	0.00%	2124	100%	0%	441	0%
51	21/05/2021	100.00%	0.00%	2200	100%	0%	483	0%
52	22/05/2021	100.00%	0.00%	1927	100%	0%	430	0%
53	23/05/2021	100.00%	0.00%	2072	100%	0%	428	0%
54	24/05/2021	100.00%	0.00%	2060	100%	0%	411	2.11%

55	25/05/2021	100.00%	0.00%	2061	100%	0%	419	2.15%
56	26/05/2021	100.00%	0.00%	2059	100%	0%	382	1.89%
57	27/05/2021	100.00%	0.00%	2134	100%	0%	386	0%
58	28/05/2021	100.00%	0.00%	2141	100%	0%	437	0.43%
59	29/05/2021	100.00%	0.00%	1988	100%	0%	466	0%
60	30/05/2021	100.00%	0.00%	2146	100%	0%	494	0%
61	31/05/2021	100.00%	0.00%	2071	100%	0%	381	0%
62	01/06/2021	100.00%	0.00%	2361	100%	0%	454	0%
63	02/06/2021	100.00%	0.00%	2350	100%	0%	405	0%
64	03/06/2021	100.00%	0.00%	2174	100%	0%	465	0%
65	04/06/2021	100.00%	0.00%	2295	38%	62%	364	23%
66	05/06/2021	100.00%	0.00%	2032	0%	100%	247	80%
67	06/06/2021	100.00%	0.00%	2029	0%	100%	148	100%
68	07/06/2021	100.00%	0.00%	2204	0%	100%	239	100%
69	08/06/2021	100.00%	0.00%	2233	100%	0%	462	0.00%
70	09/06/2021	100.00%	0.00%	2178	100%	0%	479	0.00%
71	10/06/2021	100.00%	0.00%	2276	100%	0%	378	0.00%
72	11/06/2021	100.00%	0.00%	2312	100%	0%	424	0.00%
73	12/06/2021	100.00%	0.00%	2203	100%	0%	496	0.00%
74	13/06/2021	100.00%	0.00%	1827	100%	0%	410	0.00%
75	14/06/2021	100.00%	0.00%	2118	100%	0%	369	0.00%
76	15/06/2021	100.00%	0.00%	2096	100%	0%	400	0.00%
77	16/06/2021	100.00%	0.00%	2066	100%	0%	459	0.00%
78	17/06/2021	100.00%	0.00%	2167	100%	0%	430	0.00%
79	18/06/2021	100.00%	0.00%	2144	100%	0%	481	0.00%
80	19/06/2021	100.00%	0.00%	2024	100%	0%	491	0.00%
81	20/06/2021	100.00%	0.00%	1967	100%	0%	483	0.00%
82	21/06/2021	100.00%	0.00%	2140	100%	0%	438	0.00%
83	22/06/2021	100.00%	0.00%	2001	100%	0%	436	0.00%
84	23/06/2021	100.00%	0.00%	2129	100%	0%	396	0.00%
85	24/06/2021	100.00%	0.00%	2137	100%	0%	451	0.00%
86	25/06/2021	100.00%	0.00%	2190	100%	0%	492	0.00%
87	26/06/2021	100.00%	0.00%	2087	100%	0%	490	0.00%
88	27/06/2021	100.00%	0.00%	1998	100%	0%	422	0.00%
89	28/06/2021	100.00%	0.00%	2218	100%	0%	449	0.00%
90	29/06/2021	100.00%	0.00%	2139	100%	0%	389	0.00%
91	30/06/2021	100.00%	0.00%	2276	100%	0%	408	0.00%