

Investec Bank plc  
Availability statistics January to March 2021

Date	Online Banking			Dedicated Interface					
	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	PISP response (milliseconds)	AISP response (milliseconds)	CBP/II response (milliseconds)	Error response rate (%)
01/01/2021	100.00%	0.00%	1882	100%	0%	N/A	342	N/A	0%
02/01/2021	100.00%	0.00%	1879	100%	0%	N/A	365	N/A	0%
03/01/2021	100.00%	0.00%	1798	100%	0%	N/A	356	N/A	0%
04/01/2021	100.00%	0.00%	2067	100%	0%	N/A	379	N/A	0%
05/01/2021	100.00%	0.00%	1959	100%	0%	N/A	374	N/A	0%
06/01/2021	100.00%	0.00%	2022	100%	0%	N/A	344	N/A	0%
07/01/2021	100.00%	0.00%	2101	100%	0%	N/A	351	N/A	0%
08/01/2021	100.00%	0.00%	2087	100%	0%	N/A	367	N/A	0%
09/01/2021	100.00%	0.00%	1926	100%	0%	N/A	345	N/A	0%
10/01/2021	100.00%	0.00%	1951	100%	0%	N/A	412	N/A	0%
11/01/2021	100.00%	0.00%	2159	100%	0%	N/A	358	N/A	0%
12/01/2021	100.00%	0.00%	2091	100%	0%	N/A	363	N/A	0%
13/01/2021	100.00%	0.00%	2248	100%	0%	N/A	362	N/A	0%
14/01/2021	100.00%	0.00%	2179	100%	0%	N/A	373	N/A	0%
15/01/2021	100.00%	0.00%	2201	100%	0%	N/A	358	N/A	0%
16/01/2021	100.00%	0.00%	2106	100%	0%	N/A	370	N/A	0%
17/01/2021	100.00%	0.00%	1942	100%	0%	N/A	399	N/A	0%
18/01/2021	98.61%	1.39%	1938	100%	0%	N/A	358	N/A	0%
19/01/2021	100.00%	0.00%	2164	100%	0%	N/A	360	N/A	0%
20/01/2021	100.00%	0.00%	2069	100%	0%	N/A	349	N/A	0%
21/01/2021	100.00%	0.00%	2037	100%	0%	N/A	357	N/A	0%
22/01/2021	100.00%	0.00%	2034	100%	0%	N/A	351	N/A	0%
23/01/2021	98.96%	1.04%	1733	100%	0%	N/A	375	N/A	0%
24/01/2021	100.00%	0.00%	1766	100%	0%	N/A	364	N/A	0%
25/01/2021	100.00%	0.00%	2008	100%	0%	N/A	353	N/A	0%
26/01/2021	100.00%	0.00%	1957	100%	0%	N/A	368	N/A	0%
27/01/2021	100.00%	0.00%	1856	100%	0%	N/A	359	N/A	0%
28/01/2021	100.00%	0.00%	1934	100%	0%	N/A	356	N/A	0%
29/01/2021	100.00%	0.00%	1932	100%	0%	N/A	415	N/A	0%
30/01/2021	100.00%	0.00%	1896	100%	0%	N/A	394	N/A	0%
31/01/2021	100.00%	0.00%	1870	100%	0%	N/A	391	N/A	0%
01/02/2021	100.00%	0.00%	2148	100%	0%	N/A	369	N/A	0%
02/02/2021	100.00%	0.00%	2040	100%	0%	N/A	370	N/A	0%
03/02/2021	100.00%	0.00%	2028	100%	0%	N/A	393	N/A	0%
04/02/2021	100.00%	0.00%	2150	100%	0%	N/A	374	N/A	0%
05/02/2021	100.00%	0.00%	2004	100%	0%	N/A	363	N/A	0%
06/02/2021	100.00%	0.00%	1964	100%	0%	N/A	440	N/A	0%
07/02/2021	100.00%	0.00%	1964	99.73%	0.27%	N/A	1614	N/A	0.67%
08/02/2021	100.00%	0.00%	2065	100%	0%	N/A	355	N/A	0%
09/02/2021	100.00%	0.00%	2040	100%	0%	N/A	401	N/A	0%
10/02/2021	100.00%	0.00%	2053	100%	0%	N/A	405	N/A	0%
11/02/2021	100.00%	0.00%	2046	100%	0%	N/A	395	N/A	0%
12/02/2021	100.00%	0.00%	1941	100%	0%	N/A	396	N/A	0%
13/02/2021	100.00%	0.00%	1928	100%	0%	N/A	383	N/A	0%
14/02/2021	100.00%	0.00%	1933	100%	0%	N/A	389	N/A	0%
15/02/2021	100.00%	0.00%	1985	100%	0%	N/A	400	N/A	0%
16/02/2021	100.00%	0.00%	2000	100%	0%	N/A	388	N/A	0%
17/02/2021	100.00%	0.00%	2054	100%	0%	N/A	391	N/A	0%
18/02/2021	100.00%	0.00%	1984	100%	0%	N/A	358	N/A	0%
19/02/2021	100.00%	0.00%	1975	100%	0%	N/A	382	N/A	0%
20/02/2021	100.00%	0.00%	1794	100%	0%	N/A	389	N/A	0%
21/02/2021	100.00%	0.00%	1727	100%	0%	N/A	429	N/A	0%
22/02/2021	100.00%	0.00%	1854	100%	0%	N/A	333	N/A	0%
23/02/2021	100.00%	0.00%	1877	100%	0%	N/A	370	N/A	0%

24/02/2021	100.00%	0.00%	1832	100%	0%	N/A	0	N/A	0%
25/02/2021	100.00%	0.00%	1982	100%	0%	N/A	0	N/A	0%
26/02/2021	100.00%	0.00%	1966	100%	0%	N/A	0	N/A	0%
27/02/2021	100.00%	0.00%	1930	100%	0%	N/A	0	N/A	0%
28/02/2021	100.00%	0.00%	1854	100%	0%	N/A	0	N/A	0%
01/03/2021	100.00%	0.00%	2161	100%	0%	N/A	383	N/A	0%
02/03/2021	100.00%	0.00%	2249	100%	0%	N/A	363	N/A	0%
03/03/2021	100.00%	0.00%	2002	100%	0%	N/A	369	N/A	0%
04/03/2021	100.00%	0.00%	2076	100%	0%	N/A	359	N/A	0%
05/03/2021	100.00%	0.00%	2067	100%	0%	N/A	418	N/A	0%
06/03/2021	100.00%	0.00%	1920	100%	0%	N/A	443	N/A	0%
07/03/2021	100.00%	0.00%	1943	100%	0%	N/A	381	N/A	0%
08/03/2021	100.00%	0.00%	1915	100%	0%	N/A	391	N/A	0%
09/03/2021	100.00%	0.00%	2048	100%	0%	N/A	416	N/A	0%
10/03/2021	100.00%	0.00%	1962	100%	0%	N/A	375	N/A	0%
11/03/2021	100.00%	0.00%	2035	100%	0%	N/A	415	N/A	0%
12/03/2021	100.00%	0.00%	2118	100%	0%	N/A	389	N/A	0%
13/03/2021	100.00%	0.00%	2030	98.73%	1.27%	N/A	714	N/A	3.66%
14/03/2021	100.00%	0.00%	1942	100%	0%	N/A	369	N/A	0%
15/03/2021	100.00%	0.00%	1964	100%	0%	N/A	368	N/A	0%
16/03/2021	100.00%	0.00%	2069	100%	0%	N/A	355	N/A	0%
17/03/2021	100.00%	0.00%	2004	100%	0%	N/A	394	N/A	0%
18/03/2021	100.00%	0.00%	1980	100%	0%	N/A	372	N/A	0%
19/03/2021	100.00%	0.00%	2080	100%	0%	N/A	418	N/A	0%
20/03/2021	100.00%	0.00%	1974	100%	0%	N/A	503	N/A	0%
21/03/2021	100.00%	0.00%	1961	100%	0%	N/A	420	N/A	0%
22/03/2021	100.00%	0.00%	1982	100%	0%	N/A	383	N/A	0%
23/03/2021	100.00%	0.00%	2008	100%	0%	N/A	386	N/A	0%
24/03/2021	100.00%	0.00%	2037	100%	0%	N/A	382	N/A	0%
25/03/2021	100.00%	0.00%	2198	100%	0%	N/A	409	N/A	0%
26/03/2021	100.00%	0.00%	1921	100%	0%	N/A	400	N/A	0%
27/03/2021	100.00%	0.00%	1930	100%	0%	N/A	401	N/A	0%
28/03/2021	100.00%	0.00%	1705	100%	0%	N/A	418	N/A	0%
29/03/2021	100.00%	0.00%	1879	100%	0%	N/A	405	N/A	0%
30/03/2021	100.00%	0.00%	1934	100%	0%	N/A	413	N/A	0%
31/03/2021	100.00%	0.00%	1954	100%	0%	N/A	403	N/A	0%