

Investec Bank plc
Availability statistics October to December 2020

Date	Online Banking			Dedicated Interface					
	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
01/10/2020	100%	0.00%	2136	100%	0%	0	519	0	0%
02/10/2020	100%	0.00%	2114	100%	0%	0	363	0	0%
03/10/2020	100%	0.00%	1967	100%	0%	0	350	0	0%
04/10/2020	100%	0.00%	1892	100%	0%	0	420	0	0%
05/10/2020	100%	0.00%	2051	100%	0%	0	370	0	0%
06/10/2020	100%	0.00%	2053	100%	0%	0	340	0	0%
07/10/2020	100%	0.00%	2014	100%	0%	0	352	0	0%
08/10/2020	100%	0.00%	1987	100%	0%	0	331	0	0%
09/10/2020	100%	0.00%	1973	100%	0%	0	338	0	0%
10/10/2020	100%	0.00%	1969	100%	0%	0	404	0	0%
11/10/2020	100%	0.00%	1783	100%	0%	0	358	0	0%
12/10/2020	100%	0.00%	1915	100%	0%	0	366	0	0%
13/10/2020	100%	0.00%	1965	100%	0%	0	357	0	0%
14/10/2020	100%	0.00%	1978	100%	0%	0	347	0	0%
15/10/2020	100%	0.00%	1893	100%	0%	0	357	0	0%
16/10/2020	100%	0.00%	1995	100%	0%	0	363	0	0%
17/10/2020	100%	0.00%	1925	100%	0%	0	371	0	0%
18/10/2020	100%	0.00%	1591	100%	0%	0	387	0	0%
19/10/2020	100%	0.00%	1519	100%	0%	0	353	0	0%
20/10/2020	100%	0.00%	1928	100%	0%	0	346	0	0%
21/10/2020	100%	0.00%	1831	100%	0%	0	349	0	0%
22/10/2020	100%	0.00%	1931	100%	0%	0	357	0	0%
23/10/2020	100%	0.00%	1960	100%	0%	0	337	0	0%
24/10/2020	98.96%	1.04%	1492	100%	0%	0	467	0	0%
25/10/2020	100%	0.00%	1520	100%	0%	0	376	0	0%
26/10/2020	100%	0.00%	1575	100%	0%	0	352	0	0%
27/10/2020	100%	0.00%	1600	100%	0%	0	360	0	0%
28/10/2020	100%	0.00%	1638	100%	0%	0	360	0	0%
29/10/2020	100%	0.00%	1709	100%	0%	0	340	0	0%
30/10/2020	100%	0.00%	2227	100%	0%	0	398	0	0%
31/10/2020	100%	0.00%	2303	100%	0%	0	377	0	0%
01/11/2020	100%	0.00%	2352	100%	0%	0	380	0	0%
02/11/2020	100%	0.00%	2028	100%	0%	0	359	0	0%
03/11/2020	100%	0.00%	1725	100%	0%	0	359	0	0%
04/11/2020	100%	0.00%	1671	100%	0%	0	360	0	0%
05/11/2020	100%	0.00%	1763	100%	0%	0	345	0	0%
06/11/2020	100%	0.00%	1787	100%	0%	0	355	0	0%
07/11/2020	100%	0.00%	1708	100%	0%	0	363	0	0%
08/11/2020	100%	0.00%	1657	100%	0%	0	372	0	0%
09/11/2020	100%	0.00%	1683	100%	0%	0	359	0	0%
10/11/2020	100%	0.00%	1590	100%	0%	0	345	0	0%
11/11/2020	100%	0.00%	1576	100%	0%	0	341	0	0%
12/11/2020	100%	0.00%	1596	100%	0%	0	358	0	0%
13/11/2020	100%	0.00%	1593	100%	0%	0	358	0	0%
14/11/2020	100%	0.00%	1803	100%	0%	0	386	0	0%
15/11/2020	100%	0.00%	1963	100%	0%	0	350	0	0%
16/11/2020	100%	0.00%	1632	100%	0%	0	349	0	0%
17/11/2020	100%	0.00%	1621	100%	0%	0	363	0	0%
18/11/2020	100%	0.00%	1561	100%	0%	0	396	0	0%
19/11/2020	98.54%	1.46%	1624	100%	0%	0	350	0	0%
20/11/2020	100%	0.00%	1511	100%	0%	0	399	0	0%
21/11/2020	98.96%	1.04%	1460	100%	0%	0	378	0	0%
22/11/2020	100%	0.00%	1402	100%	0%	0	364	0	0%
23/11/2020	100%	0.00%	1551	100%	0%	0	366	0	0%

24/11/2020	100%	0.00%	1602	100%	0%	0	365	0	0%
25/11/2020	100%	0.00%	1567	100%	0%	0	340	0	0%
26/11/2020	100%	0.00%	1633	100%	0%	0	350	0	0%
27/11/2020	100%	0.00%	1686	100%	0%	0	1422	0	1.67%
28/11/2020	100%	0.00%	1517	100%	0%	0	376	0	0%
29/11/2020	100%	0.00%	1562	100%	0%	0	380	0	0%
30/11/2020	100%	0.00%	1687	100%	0%	0	320	0	0%
01/12/2020	100%	0.00%	1632	100%	0%	0	317	0	0%
02/12/2020	100%	0.00%	1660	100%	0%	0	332	0	0%
03/12/2020	100%	0.00%	1642	100%	0%	0	344	0	0%
04/12/2020	100%	0.00%	1611	100%	0%	0	361	0	0%
05/12/2020	100%	0.00%	1597	100%	0%	0	375	0	0%
06/12/2020	100%	0.00%	1836	100%	0%	0	396	0	0%
07/12/2020	90.69%	9.31%	1864	100%	0%	0	395	0	0%
08/12/2020	100%	0.00%	1859	100%	0%	0	403	0	0%
09/12/2020	100%	0.00%	1835	100%	0%	0	372	0	1.39%
10/12/2020	100%	0.00%	2099	100%	0%	0	389	0	0%
11/12/2020	97.85%	2.15%	1797	100%	0%	0	366	0	0%
12/12/2020	100%	0.00%	1650	100%	0%	0	384	0	0%
13/12/2020	100%	0.00%	1547	100%	0%	0	388	0	0%
14/12/2020	100%	0.00%	1724	100%	0%	0	346	0	0%
15/12/2020	100%	0.00%	1785	100%	0%	0	341	0	0%
16/12/2020	100%	0.00%	1791	100%	0%	0	450	0	0%
17/12/2020	100%	0.00%	1774	100%	0%	0	377	0	0%
18/12/2020	100%	0.00%	1836	100%	0%	0	359	0	0%
19/12/2020	98.96%	1.04%	1702	100%	0%	0	352	0	0%
20/12/2020	100%	0.00%	1891	100%	0%	0	380	0	0%
21/12/2020	100%	0.00%	1794	100%	0%	0	357	0	0%
22/12/2020	100%	0.00%	1842	100%	0%	0	336	0	0%
23/12/2020	100%	0.00%	1941	100%	0%	0	355	0	0%
24/12/2020	100%	0.00%	1859	100%	0%	0	343	0	0%
25/12/2020	100%	0.00%	2008	100%	0%	0	359	0	0%
26/12/2020	100%	0.00%	1776	100%	0%	0	363	0	0%
27/12/2020	100%	0.00%	1771	100%	0%	0	372	0	0%
28/12/2020	100%	0.00%	1851	100%	0%	0	358	0	0%
29/12/2020	100%	0.00%	1982	100%	0%	0	361	0	0%
30/12/2020	100%	0.00%	1880	100%	0%	0	354	0	0%
31/12/2020	100%	0.00%	1943	100%	0%	0	342	0	0%