

Investec Bank plc
Availability statistics July to September 2020

Date	Online Banking			Dedicated Interface					
	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	PISP response (milliseconds)	AISP response (milliseconds)	CBP11 response (milliseconds)	Error response rate (%)
01/07/2020	100%	0.00%	1498	100%	0%	0	378	0	0%
02/07/2020	100%	0.00%	1479	100%	0%	0	300	0	7.69%
03/07/2020	100%	0.00%	1500	100%	0%	0	94	0	100%
04/07/2020	100%	0.00%	1365	100%	0%	0	0	0	0%
05/07/2020	100%	0.00%	1313	100%	0%	0	96	0	100%
06/07/2020	100%	0.00%	1405	100%	0%	0	92	0	100%
07/07/2020	100%	0.00%	1507	100%	0%	0	93	0	100%
08/07/2020	100%	0.00%	1429	100%	0%	0	101	0	100%
09/07/2020	100%	0.00%	1407	100%	0%	0	65	0	100%
10/07/2020	100%	0.00%	1472	100%	0%	0	0	0	0%
11/07/2020	100%	0.00%	1347	100%	0%	0	78	0	100%
12/07/2020	100%	0.00%	1389	100%	0%	0	87	0	100%
13/07/2020	100%	0.00%	1487	100%	0%	0	72	0	100%
14/07/2020	100%	0.00%	1444	100%	0%	0	101	0	100%
15/07/2020	100%	0.00%	1479	100%	0%	0	95	0	100%
16/07/2020	100%	0.00%	1495	100%	0%	0	279	0	16.67%
17/07/2020	100%	0.00%	1454	100%	0%	0	0	0	0%
18/07/2020	100%	0.00%	1356	100%	0%	0	0	0	0%
19/07/2020	100%	0.00%	1344	100%	0%	0	0	0	0%
20/07/2020	100%	0.00%	1504	100%	0%	0	0	0	0%
21/07/2020	100%	0.00%	1508	100%	0%	0	70	0	100%
22/07/2020	100%	0.00%	1493	100%	0%	0	88	0	100%
23/07/2020	100%	0.00%	1476	100%	0%	0	92	0	100%
24/07/2020	100%	0.00%	1453	100%	0%	0	84	0	100%
25/07/2020	99.31%	0.69%	1311	100%	0%	0	0	0	0%
26/07/2020	100%	0.00%	1299	100%	0%	0	96	0	100%
27/07/2020	100%	0.00%	1475	100%	0%	0	83	0	100%
28/07/2020	100%	0.00%	1480	100%	0%	0	95	0	100%
29/07/2020	100%	0.00%	1456	100%	0%	0	86	0	100%
30/07/2020	100%	0.00%	1524	100%	0%	0	99	0	100%
31/07/2020	100%	0.00%	1445	100%	0%	0	242	0	3.03%
01/08/2020	100%	0.00%	1398	100%	0%	0	0	0	0%
02/08/2020	100%	0.00%	1350	100%	0%	0	0	0	0%
03/08/2020	100%	0.00%	1519	100%	0%	0	0	0	0%
04/08/2020	100%	0.00%	1522	100%	0%	0	0	0	0%
05/08/2020	100%	0.00%	1490	100%	0%	0	0	0	0%
06/08/2020	100%	0.00%	1662	100%	0%	0	88	0	100%
07/08/2020	100%	0.00%	1474	100%	0%	0	252	0	0%
08/08/2020	100%	0.00%	1376	100%	0%	0	327	0	0%
09/08/2020	100%	0.00%	1394	100%	0%	0	408	0	0%
10/08/2020	100%	0.00%	1438	100%	0%	0	385	0	0%
11/08/2020	100%	0.00%	1441	100%	0%	0	358	0	0%
12/08/2020	100%	0.00%	1440	100%	0%	0	352	0	0%
13/08/2020	100%	0.00%	1482	100%	0%	0	364	0	0%
14/08/2020	100%	0.00%	1512	100%	0%	0	383	0	0%
15/08/2020	100%	0.00%	1477	100%	0%	0	365	0	0%
16/08/2020	100%	0.00%	1443	100%	0%	0	336	0	0%
17/08/2020	100%	0.00%	1513	100%	0%	0	380	0	0%
18/08/2020	100%	0.00%	1509	100%	0%	0	369	0	0%
19/08/2020	100%	0.00%	1490	100%	0%	0	321	0	0%
20/08/2020	96.94%	3.06%	1477	100%	0%	0	358	0	0%
21/08/2020	100%	0.00%	1496	100%	0%	0	328	0	0%
22/08/2020	98.96%	1.04%	1424	100%	0%	0	450	0	0%
23/08/2020	100%	0.00%	1362	100%	0%	0	399	0	0%

24/08/2020	100%	0.00%	1502	100%	0%	0	396	0	0%
25/08/2020	100%	0.00%	1443	100%	0%	0	373	0	0%
26/08/2020	100%	0.00%	1401	100%	0%	0	325	0	0%
27/08/2020	100%	0.00%	1452	100%	0%	0	310	0	0%
28/08/2020	100%	0.00%	1414	100%	0%	0	423	0	0%
29/08/2020	100%	0.00%	1178	100%	0%	0	411	0	0%
30/08/2020	100%	0.00%	1064	100%	0%	0	403	0	0%
31/08/2020	100%	0.00%	1285	100%	0%	0	409	0	0%
01/09/2020	100%	0.00%	1413	100%	0%	0	318	0	0%
02/09/2020	100%	0.00%	1477	100%	0%	0	405	0	0%
03/09/2020	100%	0.00%	1536	100%	0%	0	363	0	0%
04/09/2020	100%	0.00%	1550	100%	0%	0	350	0	0%
05/09/2020	100%	0.00%	1439	100%	0%	0	398	0	0%
06/09/2020	100%	0.00%	1421	100%	0%	0	438	0	0%
07/09/2020	100%	0.00%	1536	100%	0%	0	369	0	0%
08/09/2020	100%	0.00%	1565	100%	0%	0	313	0	0%
09/09/2020	100%	0.00%	1540	100%	0%	0	362	0	0%
10/09/2020	100%	0.00%	1551	100%	0%	0	360	0	0%
11/09/2020	100%	0.00%	1445	100%	0%	0	496	0	0%
12/09/2020	100%	0.00%	1518	100%	0%	0	409	0	0%
13/09/2020	100%	0.00%	1538	100%	0%	0	367	0	0%
14/09/2020	100%	0.00%	1552	100%	0%	0	342	0	0%
15/09/2020	100%	0.00%	1584	100%	0%	0	316	0	0%
16/09/2020	100%	0.00%	1525	100%	0%	0	342	0	0%
17/09/2020	100%	0.00%	1544	100%	0%	0	337	0	0%
18/09/2020	100%	0.00%	1508	100%	0%	0	337	0	0%
19/09/2020	98.96%	1.04%	1475	100%	0%	0	369	0	0%
20/09/2020	100%	0.00%	1514	100%	0%	0	380	0	0%
21/09/2020	100%	0.00%	1567	100%	0%	0	352	0	0%
22/09/2020	100%	0.00%	1530	100%	0%	0	356	0	0%
23/09/2020	100%	0.00%	1500	100%	0%	0	357	0	0%
24/09/2020	100%	0.00%	1838	100%	0%	0	352	0	0%
25/09/2020	100%	0.00%	1895	100%	0%	0	340	0	0%
26/09/2020	100%	0.00%	1959	100%	0%	0	383	0	0%
27/09/2020	100%	0.00%	1830	100%	0%	0	406	0	0%
28/09/2020	100%	0.00%	1919	100%	0%	0	1227	0	0%
29/09/2020	100%	0.00%	1956	100%	0%	0	1041	0	0%
30/09/2020	100%	0.00%	2031	100%	0%	0	971	0	0%