

Investec Bank plc
Availability statistics January to March 2020

Date	Online Banking			Dedicated Interface					
	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
01/01/2020	100.00%	0.00%	1179	100%	0%	N/A	N/A	N/A	N/A
02/01/2020	100.00%	0.00%	1290	100%	0%	N/A	N/A	N/A	N/A
03/01/2020	100.00%	0.00%	1304	100%	0%	N/A	N/A	N/A	N/A
04/01/2020	100.00%	0.00%	1060	100%	0%	N/A	N/A	N/A	N/A
05/01/2020	100.00%	0.00%	1246	100%	0%	N/A	N/A	N/A	N/A
06/01/2020	100.00%	0.00%	1197	100%	0%	N/A	N/A	N/A	N/A
07/01/2020	100.00%	0.00%	1238	100%	0%	N/A	N/A	N/A	N/A
08/01/2020	100.00%	0.00%	1245	100%	0%	N/A	N/A	N/A	N/A
09/01/2020	100.00%	0.00%	1172	100%	0%	N/A	N/A	N/A	N/A
10/01/2020	100.00%	0.00%	1204	100%	0%	N/A	N/A	N/A	N/A
11/01/2020	100.00%	0.00%	1160	100%	0%	N/A	N/A	N/A	N/A
12/01/2020	100.00%	0.00%	1182	100%	0%	N/A	N/A	N/A	N/A
13/01/2020	100.00%	0.00%	1257	100%	0%	N/A	N/A	N/A	N/A
14/01/2020	100.00%	0.00%	1230	100%	0%	N/A	N/A	N/A	N/A
15/01/2020	100.00%	0.00%	1191	100%	0%	N/A	N/A	N/A	N/A
16/01/2020	100.00%	0.00%	1243	100%	0%	N/A	N/A	N/A	N/A
17/01/2020	100.00%	0.00%	1270	100%	0%	N/A	N/A	N/A	N/A
18/01/2020	100.00%	0.00%	1203	100%	0%	N/A	N/A	N/A	N/A
19/01/2020	100.00%	0.00%	1226	100%	0%	N/A	N/A	N/A	N/A
20/01/2020	100.00%	0.00%	1302	100%	0%	N/A	N/A	N/A	N/A
21/01/2020	100.00%	0.00%	1225	100%	0%	N/A	N/A	N/A	N/A
22/01/2020	100.00%	0.00%	1304	100%	0%	N/A	N/A	N/A	N/A
23/01/2020	99.75%	0.25%	1194	100%	0%	N/A	N/A	N/A	N/A
24/01/2020	100.00%	0.00%	1272	100%	0%	N/A	N/A	N/A	N/A
25/01/2020	100.00%	0.00%	1166	100%	0%	N/A	N/A	N/A	N/A
26/01/2020	100.00%	0.00%	1196	100%	0%	N/A	N/A	N/A	N/A
27/01/2020	100.00%	0.00%	1363	100%	0%	N/A	N/A	N/A	N/A
28/01/2020	100.00%	0.00%	1252	100%	0%	N/A	N/A	N/A	N/A
29/01/2020	100.00%	0.00%	1415	100%	0%	N/A	N/A	N/A	N/A
30/01/2020	100.00%	0.00%	1390	100%	0%	N/A	N/A	N/A	N/A
31/01/2020	100.00%	0.00%	1338	100%	0%	N/A	N/A	N/A	N/A
01/02/2020	100.00%	0.00%	1412	100%	0%	N/A	N/A	N/A	N/A
02/02/2020	100.00%	0.00%	1289	100%	0%	N/A	N/A	N/A	N/A
03/02/2020	100.00%	0.00%	1495	100%	0%	N/A	N/A	N/A	N/A
04/02/2020	100.00%	0.00%	1542	100%	0%	N/A	N/A	N/A	N/A
05/02/2020	100.00%	0.00%	1378	100%	0%	N/A	N/A	N/A	N/A
06/02/2020	99.98%	0.02%	1451	100%	0%	N/A	N/A	N/A	N/A
07/02/2020	100.00%	0.00%	1424	100%	0%	N/A	N/A	N/A	N/A
08/02/2020	99.83%	0.17%	1607	100%	0%	N/A	N/A	N/A	N/A
09/02/2020	100.00%	0.00%	1321	100%	0%	N/A	N/A	N/A	N/A
10/02/2020	100.00%	0.00%	1420	100%	0%	N/A	N/A	N/A	N/A
11/02/2020	100.00%	0.00%	1342	100%	0%	N/A	N/A	N/A	N/A
12/02/2020	100.00%	0.00%	1559	100%	0%	N/A	N/A	N/A	N/A
13/02/2020	100.00%	0.00%	1420	100%	0%	N/A	N/A	N/A	N/A
14/02/2020	100.00%	0.00%	1365	100%	0%	N/A	N/A	N/A	N/A
15/02/2020	100.00%	0.00%	1212	100%	0%	N/A	N/A	N/A	N/A
16/02/2020	100.00%	0.00%	1175	100%	0%	N/A	N/A	N/A	N/A
17/02/2020	100.00%	0.00%	1350	100%	0%	N/A	N/A	N/A	N/A
18/02/2020	100.00%	0.00%	1238	100%	0%	N/A	N/A	N/A	N/A
19/02/2020	100.00%	0.00%	1352	100%	0%	N/A	N/A	N/A	N/A
20/02/2020	100.00%	0.00%	1367	100%	0%	N/A	N/A	N/A	N/A
21/02/2020	100.00%	0.00%	1267	100%	0%	N/A	N/A	N/A	N/A
22/02/2020	99.92%	0.08%	1307	100%	0%	N/A	N/A	N/A	N/A
23/02/2020	100.00%	0.00%	1236	100%	0%	N/A	N/A	N/A	N/A

24/02/2020	100.00%	0.00%	1506	100%	0%	N/A	N/A	N/A	N/A
25/02/2020	100.00%	0.00%	1959	100%	0%	N/A	N/A	N/A	N/A
26/02/2020	100.00%	0.00%	1482	100%	0%	N/A	N/A	N/A	N/A
27/02/2020	100.00%	0.00%	1441	100%	0%	N/A	N/A	N/A	N/A
28/02/2020	100.00%	0.00%	1438	100%	0%	N/A	N/A	N/A	N/A
29/02/2020	100.00%	0.00%	1352	100%	0%	N/A	N/A	N/A	N/A
01/03/2020	100.00%	0.00%	1331	100%	0%	N/A	N/A	N/A	N/A
02/03/2020	100.00%	0.00%	1433	100%	0%	N/A	N/A	N/A	N/A
03/03/2020	100.00%	0.00%	1434	100%	0%	N/A	N/A	N/A	N/A
04/03/2020	100.00%	0.00%	1409	100%	0%	N/A	N/A	N/A	N/A
05/03/2020	100.00%	0.00%	1404	100%	0%	N/A	N/A	N/A	N/A
06/03/2020	100.00%	0.00%	1417	100%	0%	N/A	N/A	N/A	N/A
07/03/2020	100.00%	0.00%	1326	100%	0%	N/A	N/A	N/A	N/A
08/03/2020	100.00%	0.00%	1279	100%	0%	N/A	N/A	N/A	N/A
09/03/2020	100.00%	0.00%	1343	100%	0%	N/A	N/A	N/A	N/A
10/03/2020	100.00%	0.00%	1386	100%	0%	N/A	N/A	N/A	N/A
11/03/2020	100.00%	0.00%	1277	100%	0%	N/A	N/A	N/A	N/A
12/03/2020	100.00%	0.00%	1417	100%	0%	N/A	N/A	N/A	N/A
13/03/2020	100.00%	0.00%	1372	100%	0%	N/A	N/A	N/A	N/A
14/03/2020	100.00%	0.00%	1305	100%	0%	N/A	N/A	N/A	N/A
15/03/2020	100.00%	0.00%	1379	100%	0%	N/A	N/A	N/A	N/A
16/03/2020	100.00%	0.00%	1445	100%	0%	N/A	N/A	N/A	N/A
17/03/2020	99.71%	0.29%	1457	100%	0%	N/A	N/A	N/A	N/A
18/03/2020	100.00%	0.00%	1929	100%	0%	N/A	N/A	N/A	N/A
19/03/2020	100.00%	0.00%	1566	100%	0%	N/A	N/A	N/A	N/A
20/03/2020	100.00%	0.00%	1376	100%	0%	N/A	N/A	N/A	N/A
21/03/2020	100.00%	0.00%	1289	100%	0%	N/A	N/A	N/A	N/A
22/03/2020	100.00%	0.00%	1213	100%	0%	N/A	N/A	N/A	N/A
23/03/2020	100.00%	0.00%	934	100%	0%	N/A	N/A	N/A	N/A
24/03/2020	100.00%	0.00%	1062	100%	0%	N/A	N/A	N/A	N/A
25/03/2020	100.00%	0.00%	974	100%	0%	N/A	N/A	N/A	N/A
26/03/2020	100.00%	0.00%	965	100%	0%	N/A	N/A	N/A	N/A
27/03/2020	100.00%	0.00%	1203	100%	0%	N/A	N/A	N/A	N/A
28/03/2020	100.00%	0.00%	980	100%	0%	N/A	N/A	N/A	N/A
29/03/2020	100.00%	0.00%	1127	100%	0%	N/A	N/A	N/A	N/A
30/03/2020	100.00%	0.00%	1063	100%	0%	N/A	N/A	N/A	N/A
31/03/2020	100.00%	0.00%	1088	100%	0%	N/A	N/A	N/A	N/A