

Investec Bank plc
Availability statistics October to December 2019

Date	Online Banking			Dedicated Interface					
	Uptime %	Downtime %	Response (milliseconds)	Uptime %	Downtime %	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
01/10/2019	100.00%	0.00%	1068	100%	0%	N/A	N/A	N/A	N/A
02/10/2019	100.00%	0.00%	1100	100%	0%	N/A	N/A	N/A	N/A
03/10/2019	100.00%	0.00%	995	100%	0%	N/A	N/A	N/A	N/A
04/10/2019	100.00%	0.00%	917	100%	0%	N/A	N/A	N/A	N/A
05/10/2019	100.00%	0.00%	986	100%	0%	N/A	N/A	N/A	N/A
06/10/2019	100.00%	0.00%	966	100%	0%	N/A	N/A	N/A	N/A
07/10/2019	100.00%	0.00%	985	100%	0%	N/A	N/A	N/A	N/A
08/10/2019	100.00%	0.00%	959	100%	0%	N/A	N/A	N/A	N/A
09/10/2019	97.78%	2.22%	1016	100%	0%	N/A	N/A	N/A	N/A
10/10/2019	100.00%	0.00%	968	100%	0%	N/A	N/A	N/A	N/A
11/10/2019	100.00%	0.00%	988	100%	0%	N/A	N/A	N/A	N/A
12/10/2019	100.00%	0.00%	934	100%	0%	N/A	N/A	N/A	N/A
13/10/2019	100.00%	0.00%	1000	100%	0%	N/A	N/A	N/A	N/A
14/10/2019	100.00%	0.00%	920	100%	0%	N/A	N/A	N/A	N/A
15/10/2019	100.00%	0.00%	933	100%	0%	N/A	N/A	N/A	N/A
16/10/2019	94.58%	5.42%	948	100%	0%	N/A	N/A	N/A	N/A
17/10/2019	100.00%	0.00%	919	100%	0%	N/A	N/A	N/A	N/A
18/10/2019	100.00%	0.00%	891	100%	0%	N/A	N/A	N/A	N/A
19/10/2019	100.00%	0.00%	869	100%	0%	N/A	N/A	N/A	N/A
20/10/2019	100.00%	0.00%	871	100%	0%	N/A	N/A	N/A	N/A
21/10/2019	100.00%	0.00%	825	100%	0%	N/A	N/A	N/A	N/A
22/10/2019	98.47%	1.53%	891	100%	0%	N/A	N/A	N/A	N/A
23/10/2019	100.00%	0.00%	908	100%	0%	N/A	N/A	N/A	N/A
24/10/2019	100.00%	0.00%	852	100%	0%	N/A	N/A	N/A	N/A
25/10/2019	100.00%	0.00%	973	100%	0%	N/A	N/A	N/A	N/A
26/10/2019	100.00%	0.00%	856	100%	0%	N/A	N/A	N/A	N/A
27/10/2019	100.00%	0.00%	891	100%	0%	N/A	N/A	N/A	N/A
28/10/2019	100.00%	0.00%	912	100%	0%	N/A	N/A	N/A	N/A
29/10/2019	100.00%	0.00%	924	100%	0%	N/A	N/A	N/A	N/A
30/10/2019	100.00%	0.00%	928	100%	0%	N/A	N/A	N/A	N/A
31/10/2019	100.00%	0.00%	940	100%	0%	N/A	N/A	N/A	N/A
01/11/2019	100.00%	0.00%	931	100%	0%	N/A	N/A	N/A	N/A
02/11/2019	100.00%	0.00%	868	100%	0%	N/A	N/A	N/A	N/A
03/11/2019	100.00%	0.00%	1080	100%	0%	N/A	N/A	N/A	N/A
04/11/2019	100.00%	0.00%	986	100%	0%	N/A	N/A	N/A	N/A
05/11/2019	100.00%	0.00%	953	100%	0%	N/A	N/A	N/A	N/A
06/11/2019	100.00%	0.00%	931	100%	0%	N/A	N/A	N/A	N/A
07/11/2019	100.00%	0.00%	871	100%	0%	N/A	N/A	N/A	N/A
08/11/2019	100.00%	0.00%	952	100%	0%	N/A	N/A	N/A	N/A
09/11/2019	100.00%	0.00%	850	100%	0%	N/A	N/A	N/A	N/A
10/11/2019	100.00%	0.00%	1049	100%	0%	N/A	N/A	N/A	N/A
11/11/2019	100.00%	0.00%	881	100%	0%	N/A	N/A	N/A	N/A
12/11/2019	100.00%	0.00%	875	100%	0%	N/A	N/A	N/A	N/A
13/11/2019	100.00%	0.00%	876	100%	0%	N/A	N/A	N/A	N/A
14/11/2019	100.00%	0.00%	947	100%	0%	N/A	N/A	N/A	N/A
15/11/2019	100.00%	0.00%	959	100%	0%	N/A	N/A	N/A	N/A
16/11/2019	100.00%	0.00%	853	100%	0%	N/A	N/A	N/A	N/A
17/11/2019	100.00%	0.00%	930	100%	0%	N/A	N/A	N/A	N/A
18/11/2019	100.00%	0.00%	989	100%	0%	N/A	N/A	N/A	N/A
19/11/2019	99.97%	0.03%	978	100%	0%	N/A	N/A	N/A	N/A
20/11/2019	100.00%	0.00%	1005	100%	0%	N/A	N/A	N/A	N/A
21/11/2019	100.00%	0.00%	1024	100%	0%	N/A	N/A	N/A	N/A
22/11/2019	100.00%	0.00%	1052	100%	0%	N/A	N/A	N/A	N/A
23/11/2019	100.00%	0.00%	902	100%	0%	N/A	N/A	N/A	N/A

24/11/2019	100.00%	0.00%	842	100%	0%	N/A	N/A	N/A	N/A
25/11/2019	100.00%	0.00%	902	100%	0%	N/A	N/A	N/A	N/A
26/11/2019	100.00%	0.00%	961	100%	0%	N/A	N/A	N/A	N/A
27/11/2019	100.00%	0.00%	938	100%	0%	N/A	N/A	N/A	N/A
28/11/2019	100.00%	0.00%	926	100%	0%	N/A	N/A	N/A	N/A
29/11/2019	100.00%	0.00%	1056	100%	0%	N/A	N/A	N/A	N/A
30/11/2019	100.00%	0.00%	1097	100%	0%	N/A	N/A	N/A	N/A
01/12/2019	100.00%	0.00%	1220	100%	0%	N/A	N/A	N/A	N/A
02/12/2019	100.00%	0.00%	1170	100%	0%	N/A	N/A	N/A	N/A
03/12/2019	100.00%	0.00%	1237	100%	0%	N/A	N/A	N/A	N/A
04/12/2019	100.00%	0.00%	1213	100%	0%	N/A	N/A	N/A	N/A
05/12/2019	100.00%	0.00%	1220	100%	0%	N/A	N/A	N/A	N/A
06/12/2019	100.00%	0.00%	1224	100%	0%	N/A	N/A	N/A	N/A
07/12/2019	100.00%	0.00%	1199	100%	0%	N/A	N/A	N/A	N/A
08/12/2019	100.00%	0.00%	1201	100%	0%	N/A	N/A	N/A	N/A
09/12/2019	100.00%	0.00%	1204	100%	0%	N/A	N/A	N/A	N/A
10/12/2019	100.00%	0.00%	1131	100%	0%	N/A	N/A	N/A	N/A
11/12/2019	100.00%	0.00%	1184	100%	0%	N/A	N/A	N/A	N/A
12/12/2019	100.00%	0.00%	1151	100%	0%	N/A	N/A	N/A	N/A
13/12/2019	100.00%	0.00%	1154	100%	0%	N/A	N/A	N/A	N/A
14/12/2019	100.00%	0.00%	1107	100%	0%	N/A	N/A	N/A	N/A
15/12/2019	100.00%	0.00%	1117	100%	0%	N/A	N/A	N/A	N/A
16/12/2019	100.00%	0.00%	1225	100%	0%	N/A	N/A	N/A	N/A
17/12/2019	100.00%	0.00%	1328	100%	0%	N/A	N/A	N/A	N/A
18/12/2019	100.00%	0.00%	1238	100%	0%	N/A	N/A	N/A	N/A
19/12/2019	100.00%	0.00%	1222	100%	0%	N/A	N/A	N/A	N/A
20/12/2019	100.00%	0.00%	1261	100%	0%	N/A	N/A	N/A	N/A
21/12/2019	100.00%	0.00%	1222	100%	0%	N/A	N/A	N/A	N/A
22/12/2019	100.00%	0.00%	1282	100%	0%	N/A	N/A	N/A	N/A
23/12/2019	100.00%	0.00%	1283	100%	0%	N/A	N/A	N/A	N/A
24/12/2019	100.00%	0.00%	1178	100%	0%	N/A	N/A	N/A	N/A
25/12/2019	100.00%	0.00%	1583	100%	0%	N/A	N/A	N/A	N/A
26/12/2019	100.00%	0.00%	1293	100%	0%	N/A	N/A	N/A	N/A
27/12/2019	100.00%	0.00%	1200	100%	0%	N/A	N/A	N/A	N/A
28/12/2019	100.00%	0.00%	1187	100%	0%	N/A	N/A	N/A	N/A
29/12/2019	100.00%	0.00%	1237	100%	0%	N/A	N/A	N/A	N/A
30/12/2019	100.00%	0.00%	1196	100%	0%	N/A	N/A	N/A	N/A
31/12/2019	100.00%	0.00%	1165	100%	0%	N/A	N/A	N/A	N/A