



Investec Bank plc Availability Statistics Jan to Mar 2025

Day	Date	Online Banking			Investec ix			Dedicated Interface					
		Uptime%	Downtime%	Response(ms)	Uptime%	Downtime%	Response(ms)	Uptime%	Downtime%	AISP response(ms)	PISP response(ms)	CBPII response(ms)	Error response rate(%)
1	01/01/2025	100.0%	0.0%	2248	100.0%	0.0%	1112	100.0%	0.0%	438	904	0	0.0%
2	02/01/2025	100.0%	0.0%	2354	100.0%	0.0%	793	100.0%	0.0%	408	806	0	0.0%
3	03/01/2025	100.0%	0.0%	2217	100.0%	0.0%	698	100.0%	0.0%	389	781	0	0.0%
4	04/01/2025	100.0%	0.0%	2158	100.0%	0.0%	1245	100.0%	0.0%	554	667	0	0.0%
5	05/01/2025	100.0%	0.0%	2278	100.0%	0.0%	962	100.0%	0.0%	489	747	0	0.0%
6	06/01/2025	100.0%	0.0%	2462	100.0%	0.0%	740	100.0%	0.0%	424	886	0	0.0%
7	07/01/2025	100.0%	0.0%	2291	100.0%	0.0%	875	100.0%	0.0%	514	945	0	0.0%
8	08/01/2025	100.0%	0.0%	2276	100.0%	0.0%	684	100.0%	0.0%	463	715	0	0.5%
9	09/01/2025	100.0%	0.0%	2354	100.0%	0.0%	729	100.0%	0.0%	474	716	0	1.4%
10	10/01/2025	100.0%	0.0%	2287	100.0%	0.0%	692	100.0%	0.0%	469	810	0	0.0%
11	11/01/2025	100.0%	0.0%	2321	100.0%	0.0%	1940	100.0%	0.0%	591	923	0	0.2%
12	12/01/2025	100.0%	0.0%	2308	100.0%	0.0%	816	100.0%	0.0%	375	655	0	0.0%
13	13/01/2025	100.0%	0.0%	2401	100.0%	0.0%	892	100.0%	0.0%	405	784	0	0.2%
14	14/01/2025	100.0%	0.0%	2340	100.0%	0.0%	719	100.0%	0.0%	430	892	0	0.0%
15	15/01/2025	100.0%	0.0%	2271	100.0%	0.0%	840	100.0%	0.0%	345	714	0	0.0%
16	16/01/2025	100.0%	0.0%	2306	100.0%	0.0%	694	100.0%	0.0%	445	733	0	0.0%
17	17/01/2025	100.0%	0.0%	2305	100.0%	0.0%	756	100.0%	0.0%	468	712	0	0.0%
18	18/01/2025	100.0%	0.0%	2069	100.0%	0.0%	446	100.0%	0.0%	639	752	0	0.0%
19	19/01/2025	100.0%	0.0%	2250	100.0%	0.0%	532	100.0%	0.0%	406	647	0	0.0%
20	20/01/2025	100.0%	0.0%	2206	100.0%	0.0%	656	100.0%	0.0%	379	832	0	1.0%
21	21/01/2025	100.0%	0.0%	2288	100.0%	0.0%	1234	100.0%	0.0%	400	742	0	0.0%
22	22/01/2025	100.0%	0.0%	2240	100.0%	0.0%	1786	100.0%	0.0%	366	717	0	0.0%
23	23/01/2025	100.0%	0.0%	2365	100.0%	0.0%	618	100.0%	0.0%	408	894	0	0.0%
24	24/01/2025	100.0%	0.0%	2333	100.0%	0.0%	952	100.0%	0.0%	384	845	0	0.4%
25	25/01/2025	100.0%	0.0%	2445	100.0%	0.0%	1201	100.0%	0.0%	393	677	0	2.0%
26	26/01/2025	100.0%	0.0%	2015	100.0%	0.0%	724	100.0%	0.0%	412	675	0	0.0%
27	27/01/2025	100.0%	0.0%	2223	100.0%	0.0%	981	100.0%	0.0%	535	1110	0	0.0%
28	28/01/2025	100.0%	0.0%	2420	100.0%	0.0%	621	100.0%	0.0%	485	927	0	0.0%
29	29/01/2025	100.0%	0.0%	2293	100.0%	0.0%	643	100.0%	0.0%	350	852	0	0.0%
30	30/01/2025	100.0%	0.0%	2442	100.0%	0.0%	698	100.0%	0.0%	399	891	0	0.0%
31	31/01/2025	100.0%	0.0%	2428	100.0%	0.0%	655	100.0%	0.0%	475	1077	0	0.0%
32	01/02/2025	100.0%	0.0%	2042	100.0%	0.0%	1092	100.0%	0.0%	437	800	0	0.0%
33	02/02/2025	100.0%	0.0%	2268	100.0%	0.0%	1004	100.0%	0.0%	384	969	0	0.0%
34	03/02/2025	100.0%	0.0%	2400	100.0%	0.0%	983	100.0%	0.0%	375	1018	0	0.0%
35	04/02/2025	100.0%	0.0%	3049	100.0%	0.0%	927	100.0%	0.0%	379	1008	0	0.0%
36	05/02/2025	100.0%	0.0%	2279	100.0%	0.0%	670	100.0%	0.0%	366	812	0	0.0%
37	06/02/2025	100.0%	0.0%	2304	100.0%	0.0%	537	100.0%	0.0%	367	1212	0	0.0%
38	07/02/2025	100.0%	0.0%	2258	100.0%	0.0%	668	100.0%	0.0%	427	2051	0	0.0%
39	08/02/2025	100.0%	0.0%	2071	100.0%	0.0%	676	100.0%	0.0%	537	2153	0	0.0%
40	09/02/2025	100.0%	0.0%	2149	100.0%	0.0%	1255	100.0%	0.0%	458	6395	0	0.0%
41	10/02/2025	100.0%	0.0%	2231	100.0%	0.0%	771	100.0%	0.0%	380	5239	0	0.0%
42	11/02/2025	100.0%	0.0%	2379	100.0%	0.0%	701	100.0%	0.0%	437	2514	0	0.0%
43	12/02/2025	100.0%	0.0%	2208	100.0%	0.0%	769	100.0%	0.0%	445	2675	0	0.0%
44	13/02/2025	100.0%	0.0%	2336	100.0%	0.0%	890	100.0%	0.0%	423	7690	0	2.4%
45	14/02/2025	100.0%	0.0%	2287	100.0%	0.0%	747	100.0%	0.0%	369	2390	0	0.0%
46	15/02/2025	100.0%	0.0%	2403	100.0%	0.0%	1746	100.0%	0.0%	376	2208	0	0.0%



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47	16/02/2025	100.0%	0.0%	2349	100.0%	0.0%	884	100.0%	0.0%	473	2435	0	0.0%
48	17/02/2025	100.0%	0.0%	2225	100.0%	0.0%	749	100.0%	0.0%	441	2281	0	0.0%
49	18/02/2025	100.0%	0.0%	2259	100.0%	0.0%	816	100.0%	0.0%	438	3125	0	0.0%
50	19/02/2025	100.0%	0.0%	2320	100.0%	0.0%	697	100.0%	0.0%	443	2398	0	0.0%
51	20/02/2025	100.0%	0.0%	2361	100.0%	0.0%	840	100.0%	0.0%	374	2296	0	0.0%
52	21/02/2025	100.0%	0.0%	2269	100.0%	0.0%	676	100.0%	0.0%	397	2416	0	0.0%
53	22/02/2025	100.0%	0.0%	2421	100.0%	0.0%	988	100.0%	0.0%	447	2507	0	0.0%
54	23/02/2025	100.0%	0.0%	2201	100.0%	0.0%	851	100.0%	0.0%	395	2110	0	0.0%
55	24/02/2025	100.0%	0.0%	2299	100.0%	0.0%	689	100.0%	0.0%	372	2707	0	0.0%
56	25/02/2025	100.0%	0.0%	2471	100.0%	0.0%	885	100.0%	0.0%	421	2384	0	0.0%
57	26/02/2025	100.0%	0.0%	2302	100.0%	0.0%	788	100.0%	0.0%	340	2328	0	0.0%
58	27/02/2025	100.0%	0.0%	2479	100.0%	0.0%	763	100.0%	0.0%	478	2277	0	0.0%
59	28/02/2025	100.0%	0.0%	2501	100.0%	0.0%	932	100.0%	0.0%	475	2354	0	0.0%
60	01/03/2025	100.0%	0.0%	2354	100.0%	0.0%	1607	100.0%	0.0%	419	2451	0	0.0%
61	02/03/2025	100.0%	0.0%	2167	100.0%	0.0%	1321	100.0%	0.0%	373	2273	0	0.0%
62	03/03/2025	100.0%	0.0%	2567	100.0%	0.0%	1039	100.0%	0.0%	445	2468	0	0.0%
63	04/03/2025	100.0%	0.0%	2382	100.0%	0.0%	1155	100.0%	0.0%	404	2396	0	0.0%
64	05/03/2025	100.0%	0.0%	2512	100.0%	0.0%	748	100.0%	0.0%	488	2538	0	0.0%
65	06/03/2025	100.0%	0.0%	2391	100.0%	0.0%	707	100.0%	0.0%	545	2274	0	0.0%
66	07/03/2025	100.0%	0.0%	2537	100.0%	0.0%	1050	100.0%	0.0%	1396	2401	0	0.0%
67	08/03/2025	100.0%	0.0%	2967	100.0%	0.0%	1161	100.0%	0.0%	974	4241	0	0.0%
68	09/03/2025	100.0%	0.0%	2340	100.0%	0.0%	2052	100.0%	0.0%	393	2407	0	0.0%
69	10/03/2025	100.0%	0.0%	2275	100.0%	0.0%	936	100.0%	0.0%	464	2376	0	0.0%
70	11/03/2025	100.0%	0.0%	2300	100.0%	0.0%	776	100.0%	0.0%	575	2851	0	0.0%
71	12/03/2025	100.0%	0.0%	2339	100.0%	0.0%	827	100.0%	0.0%	450	2333	0	0.0%
72	13/03/2025	100.0%	0.0%	2414	100.0%	0.0%	979	100.0%	0.0%	639	2477	0	0.0%
73	14/03/2025	100.0%	0.0%	2547	100.0%	0.0%	774	100.0%	0.0%	453	2504	0	0.0%
74	15/03/2025	100.0%	0.0%	2264	100.0%	0.0%	1084	100.0%	0.0%	388	2213	0	0.0%
75	16/03/2025	100.0%	0.0%	2304	100.0%	0.0%	673	100.0%	0.0%	427	830	0	0.0%
76	17/03/2025	100.0%	0.0%	2300	100.0%	0.0%	724	100.0%	0.0%	558	922	0	0.0%
77	18/03/2025	100.0%	0.0%	2393	96.8%	3.2%	721	100.0%	0.0%	473	2134	0	0.0%
78	19/03/2025	100.0%	0.0%	2297	100.0%	0.0%	760	100.0%	0.0%	520	1935	0	0.0%
79	20/03/2025	100.0%	0.0%	2245	100.0%	0.0%	824	100.0%	0.0%	438	2705	0	0.0%
80	21/03/2025	100.0%	0.0%	2359	100.0%	0.0%	874	100.0%	0.0%	458	2491	0	0.0%
81	22/03/2025	100.0%	0.0%	2247	100.0%	0.0%	701	100.0%	0.0%	436	2146	0	0.0%
82	23/03/2025	100.0%	0.0%	2466	100.0%	0.0%	1234	100.0%	0.0%	458	2312	0	0.0%
83	24/03/2025	100.0%	0.0%	2399	100.0%	0.0%	857	100.0%	0.0%	484	2260	0	0.0%
84	25/03/2025	100.0%	0.0%	2364	100.0%	0.0%	751	100.0%	0.0%	494	2537	0	0.0%
85	26/03/2025	100.0%	0.0%	2443	100.0%	0.0%	731	100.0%	0.0%	628	2421	0	0.0%
86	27/03/2025	100.0%	0.0%	2439	100.0%	0.0%	822	100.0%	0.0%	421	2465	0	3.9%
87	28/03/2025	100.0%	0.0%	2499	100.0%	0.0%	780	100.0%	0.0%	448	2310	0	0.0%
88	29/03/2025	100.0%	0.0%	2369	100.0%	0.0%	2087	100.0%	0.0%	429	2328	0	0.0%
89	30/03/2025	100.0%	0.0%	2382	100.0%	0.0%	1135	100.0%	0.0%	486	2295	0	0.0%
90	31/03/2025	99.7%	0.3%	3101	99.7%	0.3%	1412	100.0%	0.0%	493	2391	0	0.0%